

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Philip T. Kortum, et al.

Title: SYSTEM AND METHOD FOR COLLABORATIVE CALL
MANAGEMENT

App. No.: 10/753,097 Filed: January 7, 2004

Examiner: HASSAN, Rashedul Group Art Unit: 2179

Customer No.: 60533 Confirmation No.: 2743

Atty. Dkt. No.: 1033-LB1009

MS: AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO NON-FINAL OFFICE ACTION

Dear Sir:

In response to the Office Action mailed December 28, 2007, please reconsider the above-identified application in light of the following amendments and remarks:

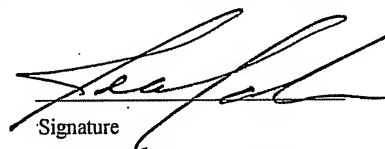
CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being electronically filed with or facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to the Commissioner for Patents on

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Signature